

Topic:

vxformat Error

- a) "Formatter can't read or write header file"

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Solution Report

Symptoms/Condition:

Receiving an error while trying to scan.

Error: "Formatter can't read or write header file."

Solution:

The error above can be received for various reasons. Listed below are possible solutions in the order in which they should be performed.

1. Verify that the "Image" field in/under the "Current Region of Interest" is blank (**does not** contain "Untitled") or contains an absolute path which is the same absolute path on the controller and as on the formatter host (i.e., the file system must be mounted with the same name on both the controller and hosts).

If the "Image" field contains the word "Untitled" or any text that does not define an absolute path to a file system, it must be deleted.

Also, be sure that you save a new **default.ph** file with each ROI's "Image" field blank. The easiest way to create a new **default.ph** file is to start **vxscan** as you normally would, select each ROI, and clear the "Image" field if it contains "Untitled." Then select save from the file menu and overwrite the old **default.ph**.

2. Verify that you are not trying to scan locally (to the controller), format on a different host (over the network), and writing the resultant image back to the controller where the destination of the resultant image is a directory or file system that is not mounted on the formatter host (or is not mounted with the same name or absolute path).